



sms Care Plans

With resources tight and cost-cutting measures in place across the board, companies are looking for smart ways to prevent expensive repairs and emergency callouts. By controlling maintenance costs, you can ensure maximum equipment uptime.

Franklin, NC
Statesville, NC
N Myrtle Beach, SC

800.677.4350

Security/Fire
Camera/Video
Access Control
Telephony
Phone Systems
IT Security
Data Wiring
AV/Sound

What is a SMS Care Plan:

A maintenance contract is a cost-effective service agreement. Our plans are tailored to meet your specific requirements and budget. It is ideal for customers who want to devote key resources to their core business and still enjoy fixed maintenance costs. They will also reduce the risks for unplanned failures and have full compliance with safety requirements, so the equipment remains in good working condition with the lowest possible maintenance costs.

Why SMS Care Plans:

When you work with SMS, you get secure, optimal operations that come only with broad expertise in managing your system with **Peace of Mind**.

- Control your maintenance budget
- Annual Inspections
- Firmware/software updates for system operations
- Priority response times for service request and issues
- Improved performance of equipment
- Proactively identify unexpected and expensive breakdown and repairs
- Prolong service life of your system
- 100% warranty on parts & labor

Price:

Annual fees depend on the runtime of the contract and the individual needs of the customer. Please contact your local SMS representative or service manager for more information.

2 Plans to choose from:

TotalCare Maintenance Plan or **PreventiveCare Maintenance Plan**

Choose the service level that fits your needs. Service levels can include one or more scheduled visits per year, spare parts, loaner equipment and emergency visits.

Tailored service levels

While each maintenance plan is unique and reflects individual customer requirements, the typical maintenance contract generally consists of these components:

- Annual maintenance review of equipment by authorized SMS service technicians
- Fast response to calls for non-emergency service

Better control over your maintenance budget

With routine maintenance, you have better control of your maintenance budget. You pay a fixed annual fee to eliminate the risk of breakdown due to component failure and reduce operating costs over the long term.

Boost efficiency with monitoring and control

Whether you use a single piece of equipment or several in an installation, we can supply what you need – everything from startup equipment to controllers and sensors.

Certified parts and labor

When downtime isn't an option, rely on our service network to deliver– quickly and efficiently.

Please call a SMS representative to help you choose the right plan for you 800.677.4350.

